



# Message from the President

Iranian Red Crescent Society is the unique and greatest humanitarian organization in the country that has approximately been beside deprived, affected and needy people and communities since 100 years ago and has always made its efforts to alleviate human pains, sufferings and reduce the impacts of disasters and incidents. Possessing prominent values such as dignity, philanthropy, peace and friendship, social solidarity and voluntary services, the Iranian Red Crescent has constantly made struggle to effectively render its humanitarian services to all beneficiaries in the communities.

Current increasing changes, trend of qualitative and quantitative changes in the variables of vulnerability and the scale-up of global risks such as atmosphere and environmental crisis, climate changes, political and social instabilities and especially crises in MENA region and also the exigencies for response particularly in recent years require the effective and intensified role-playing of the Iranian Red Crescent at national and international levels. In recent years, the Iranian Red Crescent has done its effective initiatives at national and international levels, which are explained briefly in this report.

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the Iranian National Society has made its efforts to gain realistic perception of the existing realities of the community and to make re-engineering its programs and plans to reach its supreme organizational and operational purposes by taking the future initiatives and necessities of the country and the region into consideration, and its constant monitoring of the future processes and changes.

This is built by the Iranian Red Crescent relying on its social assets and trusts, great resources of volunteers, donors and the benevolent, organizational assets and capacities, and abilities of the partners as well as national and international non-governmental organizations, whose core principles are codified in line with the organizational strategy five-year strategic plan of and the Iranian Red Crescent.

I hope that the Iranian Red Crescent can be well known more than ever by implementing its plans and programs as a responsible, responsive, feisty and influential organization in providing its humanitarian services in general and in rendering relief and rescue services within the country in particular.

## History

The Red Crescent Society of the Islamic Republic of Iran (IRCS) was established in 1922 under the name of “Red Lion and Sun Society of Iran” and was recognised by the International Committee of the Red Cross and later was admitted at the International Federation of Red Cross and Red Crescent Societies (initially known as the League of Red Cross Societies).

Since its formation, the National Society began its activities independently under its constitution and the supervision of a Board of Directors, setting up branches in different cities. The people, often through endowments and donations met the bulk of its financial demands. Since the outset, the National Society has participated in many public activities such as establishing maternity hospitals, setting up clinics with free of charge medical services, supplying water, constructing gravelled roads and helping the army health centres.

Up to 1979, the National Society had been able to establish hospitals and medical centres, nursing schools, road relief bases and drugstores, air and marine rescue posts and blood donation banks. Furthermore, the National Society was equipped with 5 airplanes, a hospital ship, and 5 relief helicopters. In 1980, the National Society changed its name and emblem to Red Crescent Society of the Islamic Republic of Iran and expanded its provincial and local branches and various facilities and activities. IRCS is currently the country's main humanitarian organisation and one of 190 members of the International Federation of Red Cross and Red Crescent Societies.



# Vision

**“Safe, resilient and prepared communities who try to protect human dignity and promote peace, friendship and voluntary services in Iran and in the world.”**

# Mission

**“The IRCS is a public charitable organization that works both domestically and internationally according to humanitarian values, by taking advantage of its valuable resources being the youth, volunteers and public contribution, to promote peace and friendship and to make the society safe, resilient, and prepared, and to provide effective relief services in the wake of incidents and crises, to alleviate the human suffering and to empower the affected community.”**

# Governance

Iranian Red Crescent Society is a charitable and non-profitable organisation with legal independent identity (Statute of the Iranian Red Crescent Society). Iranian Red Crescent Society as an independent and public organisation includes General Assembly and Supreme Council which is run by volunteers' partnership. Every four years, the Society's active volunteers elect the members of the Provincial Executive Council, Managing Board of Province and the members of the Supreme Council, hence, playing an effective role in the Society management.

The Supreme Council of the Iranian Red Crescent Society has 18 members including the President of the Iranian Red Crescent Society, the representative of the Supreme Leader of the Islamic Republic of Iran in the Society, 4 representatives of the President of the Islamic Republic of Iran, Secretary General, General Treasurer and of the IRCS senior managers, 7 volunteer members elected by the IRCS general assembly and 2 inspectors without having of vote right.

## **Overall Objectives of the Iranian Red Crescent Society:**

- **Attempt to alleviate human sufferings,**
- **Respect to human beings,**
- **Attempt to establish friendship and mutual understanding and sustainable peace among the nations,**
- **Support life and health of human being without any discrimination,**

## **Functions of the Iranian Red Crescent Society:**

- **Rendering relief services in time of natural and man-made disasters in side the country and overseas.**
- **Providing first aid services in unexpected disasters by relief and rescue workers.**
- **Making plan and preparedness activities for disasters, public trainings, education of relief workers and human resources.**
- **Dispatching humanitarian consignment including medical and relief to disaster affected countries, in case of emergency situations.**

- **Assisting the rehabilitation affairs and rendering social services towards alleviating the sufferings of the displaced, refugees and disabled people.**
- **Promotion of cooperation, mutual understanding and benefaction among people.**
- **Attempting to the reduction of human sufferings, assisting the community health, advocating human values and attempting to the establishment of friendship, mutual understanding and sustainable peace among the nations.**
- **Govern by the IRCS youth affairs and developing of youth participation in decision-making and the related activities and training of the youth for being prepared in rendering of the relief and non-profit services.**
- **Assisting in the provision of medicines and medical supplies required for the in-country's health, treatment and training centres based on the agreement of the Ministry of Health and in cooperation with the International Federation of Red Cross and Red Crescent Societies.**

## Capacities :

- **Member of the Governing Board of the International Federation of Red Cross and Red Crescent Societies.**
- **Secretariat of the National Committee of Humanitarian Law works and exists in Iranian Red Crescent Society.**
- **Benefiting from the voluntary activities of 2 millions volunteers and youth.**
- **Providing of services in 394 branches located in the provinces across the country:**

- ◆ **500 Relief and Rescue Bases (Road, Mountainous and Sea).**
- ◆ **99 Orthopaedic and Rehabilitation Centres.**
- ◆ **36 pharmacies in 29 provinces.**
- ◆ **47 general and specialised clinics inside the country.**
- ◆ **4 Referral Hospitals and 22 Rapid Deployment Hospitals.**
- ◆ **10 Dialysis centres.**

- **Monaging of 32 clinics in 23 African, Latin American and Asian countries.**
- **Benefiting from 17 light and semi-heavy helicopters in relief and logistics operation.**
- **Effective Logistics Fleet:**

- ◆ **1055 Ambulances.**
- ◆ **361 Rescue Vehicles**
- ◆ **1181 Pick-Ups**

- **556 warehouses with 345 thousands square metres for the storage of relief items.**



## Relief and Rescue Organisation

## 01 Introduction to IRCS Relief and Rescue activities

The Central Board of the National Society adopted the first rules and regulations for relief services in 1968. Based on these rules and regulations, the responsibility of providing health and relief services to the victims of man-made and natural disasters was entrusted to the National Society.

The first formal relief structure was initiated in 1971 under the supervision of the committee for assisting disaster affected people.

After the victory of the Islamic Revolution in 1979, and the changes in its structure, the National Society focussed its activities on rendering relief in disasters management as well as youth and support services.

In 2000, changing the National Society's "Relief Organisation" into "Relief and Rescue Organisation" entailed some restructuring, mainly in the area of training and recruitment of professional human resources enabled the organisation to respond disasters more efficiently.



## 02 Relief and Rescue Structure

To meet the national mandate of the National Society, the IRCS developed its disaster management and services in the areas of “Preparedness (pre-disaster)”, “Response (at the time of disaster)” and “Recovery (post-disaster)”. It means the Organisation is typically responsible for eventual provision of services at times of disasters.

All branches of the IRCS throughout the country have their well trained relief and rescue teams, which are paid and voluntary workers who act in cooperation with other relevant departments:

They are involved in the main response areas such as search and rescue of the affected people; first aid service provision; evacuation of the injured to the medical centres, as well as provision of temporary sheltering services for the survivors.

## 03 Disaster Response Capacity/Resources

By the increase in the number and magnitude of disasters in the country, the Relief and Rescue Organisation of the Iranian Red Crescent strengthened its capacity/resources and proved its role in the country as the main partner of the government.



## Training courses in 2015

Line	Course Name	Event Place	Trained Persons
1	Training Course on Use and Maintenance Of Folding Trailers	Relief & Rescue Organization	64
2	Training and Skills Course For Managers On Duty	Relief & Rescue Organization	26
3	Training Course for Instructor of Mine and Unexploded Ordnance (UXO)	Kordestan-Marivan	35
4	Refreshment Course on Rescue on Road Accidents Special for Deputies Managing Directors of Relief and Rescue Assistants & Youth	Gilan-Anzali Port	69
5	ToT on Search and Rescue on Road Accidents	Ardebil-Nir	32
6	Capacity Building special for Sniffing Dog Trainers	Gilan-Chaf / Markazi Saveh	
7	Specialized CBRN Course	Relief & Rescue Organization	
8	Training Course for Instructor of Mine and Unexploded Ordnance (UXO)	West Azarbaijan- Orumieh	
9	Instructor Training Course for Emergency Sheltering	East Azarbaijan- Tabriz	36
10	Training and Skills Course For Heads of Regional Branches in Western Iran	Kermanshah	59
11	Refreshment Course on Search and Mountain Rescue	Hamedan/West Azarbaijan	27
12	Instructor Training Course on Search and Rescue in road accidents	Kerman/Khorasan Razavi	43
13	Instructor Training Course on Search and Rescue in the rubble	Isfahan	18
14	Training and Skills Course For heads of RC branches in North and North West	Gilan	67
15	Instructor Refreshment Course on search and rescue in floodwaters	Khozestan	36
16	Training and Skills Course for heads of RC branches in North and North East	Isfahan	77
17	Training and Skills Course for heads of RC branches in East	Khorasan Razavi	74
18	Instructor Training Course on Search and Rescue in the rubble	Tehran	17
19	Instructor Refreshment Course on Pre-Hospital Actions	Yazd/Qom	42
20	Training and Skills Course For heads of RC branches in East and Southeast	Kerman	54
<b>Total Members</b>		<b>930 Person</b>	



### Relief and rescue Specialised Trainings

Course Name		Time Period	Number of Course	Number of Trainees		Total Trained People	
				Man	Woman		
Specialized Training on Relief	1	General Training on Relief	80	767	10819	10280	21099
	2	Psychological Support	24	183	2825	1937	4762
	3	Emergency Sheltering, Temporary Housing and Camp	24	168	2643	1754	4397
	4	Nutrition, Water and Sanitation In times Of Emergency	24	147	2074	1315	3389
	5	Support In Relief Operations	24	90	1795	572	2367
<b>Total</b>		<b>176</b>	<b>1355</b>	<b>20156</b>	<b>15286</b>	<b>33647</b>	

	Course Name	Time Period	Number of Course	Number of Trainees		Total Trained People
				Man	Woman	
Specialized Training on Rescue	1 General Training on Rescue	80	700	10180	7470	17650
	2 Pre-Hospital Care	40	362	6167	3374	9541
	3 Rescue In The Debris	48	52	1098	311	1409
	4 Rescue on The Roads	48	117	2683	639	3322
	5 At-Height and Post Fall Rescue	64	31	701	103	804
	6 Mountain Rescue	72	46	376	169	545
	7 Rescue in avalanche, Blizzard and Snow	48	6	163	0	163
	8 Rescue In Floodwaters	48	6	192	0	192
	9 Coastal Rescue	48	5	121	0	121
	10 Rescue on Industrial and Workshop Incidents	56	6	100	43	143
<b>Total</b>		<b>552</b>	<b>1331</b>	<b>21781</b>	<b>12109</b>	<b>33890</b>



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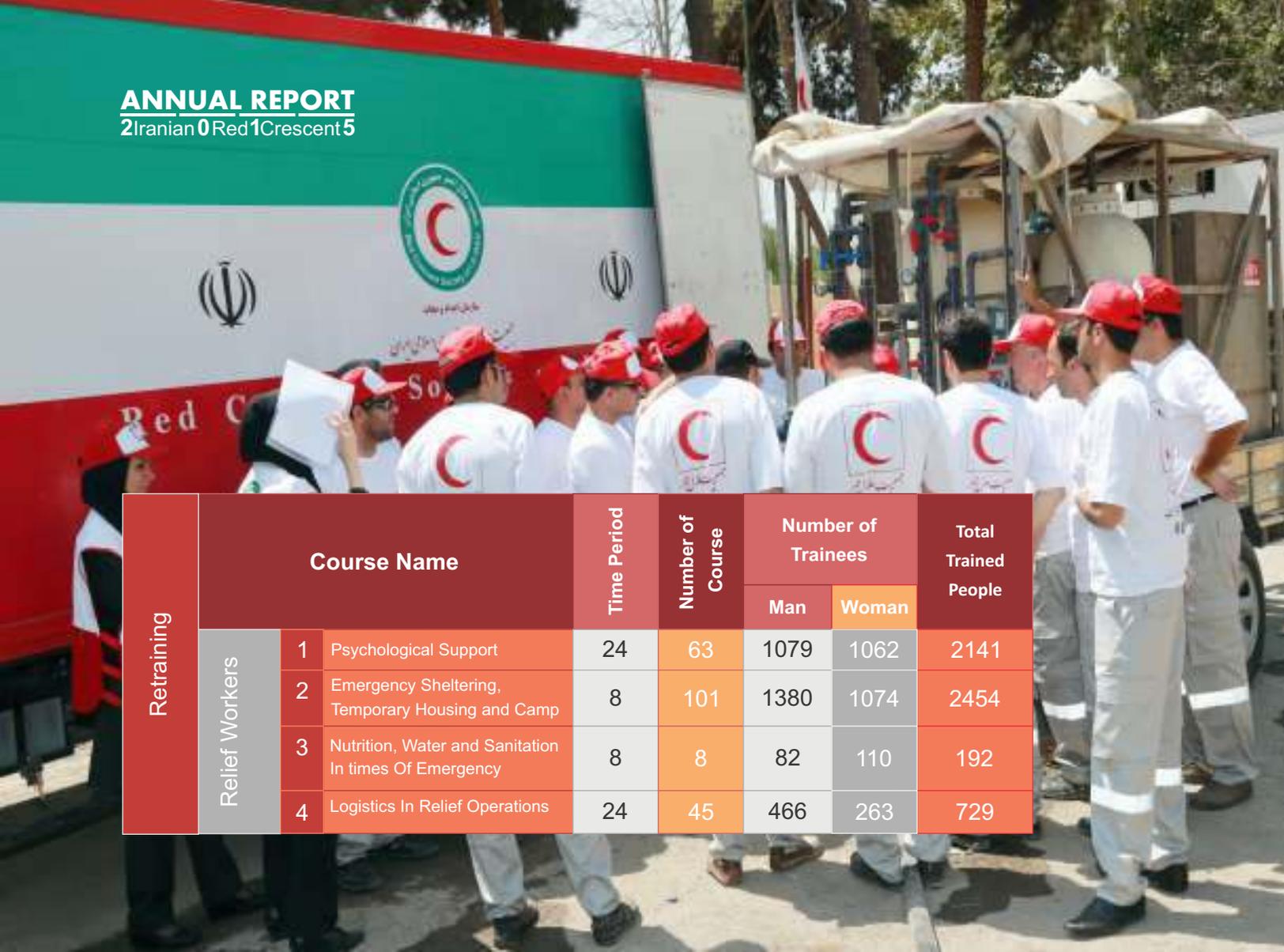
Training for Instructors	Course Name		Time Period	Number of Course	Number of Trainees		Total Trained People
					Man	Woman	
	Relief	1	Psychological Support	48			
2		Emergency Shelter, Temporary Housing and Camp	52	1	36	0	36
3		Nutrition, Water and Sanitation In times Of Emergency	50				
4		Logistics In Relief Operations	0				



Training for Instructors	Course Name		Time Period	Number of Course	Number of Trainees		Total Trained People
					Man	Woman	
	Rescue	1	Rescue In The Debris	72	2	35	0
2		Rescue on The Road	70	3	75	0	75
3		At-Height and Post Fall Rescue					
4		Mountain Rescue					
5		Rescue in avalanche, Blizzard and Snow	0				0
6		Rescue In Flood Waters	70	0	0	0	
7		Coastal Rescue	69				
8		Rescue on Industrial and Workshop incidents	0				
9		Mine and Unexploded Ordnance (UXO)	0	2	70	0	70
10		Pre-Hospital Care	52	0	0	0	0
11		Relief and First Aid	52				
<b>Total</b>			<b>610</b>	<b>8</b>	<b>216</b>	<b>0</b>	<b>216</b>

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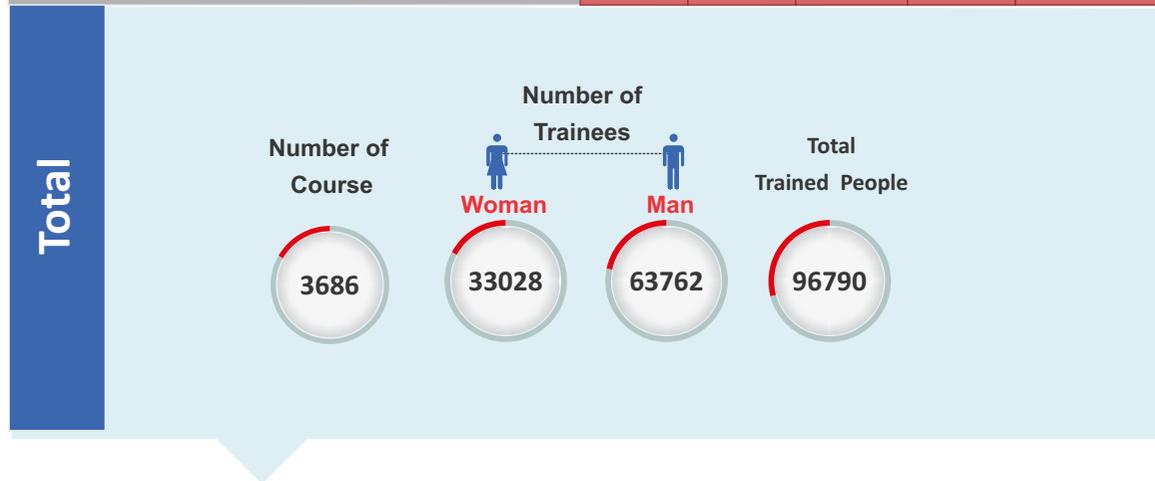
Retraining	Course Name		Time Period	Number of Course	Number of Trainees		Total Trained People
					Man	Woman	
	Relief Workers	1	Psychological Support	24	63	1079	1062
2		Emergency Sheltering, Temporary Housing and Camp	8	101	1380	1074	2454
3		Nutrition, Water and Sanitation In times Of Emergency	8	8	82	110	192
4		Logistics In Relief Operations	24	45	466	263	729

	Course Name		Time Period	Number of Course	Number of Trainees		Total Trained People	
					Man	Woman		
	Retraining	Rescuer	1	Rescue In Debris	8	38	968	237
2			Rescue on The Road	24	482	13167	1356	14523
3			At-Height and Post Fall Rescue	24	39	870	139	1009
4			Mountain Rescue	24	20	392	101	493
5			Rescue in avalanche, Blizzard and Snow	8	2	55	0	55
6			Rescue In Flood Waters	8	8	139	0	139
7			Coastal Rescue	8	7	198	0	198
8			Rescue on Industrial and Workshop incidents	4	0	0	0	0
9			Rescue in Chemical, Biological, Radiological, and Nuclear disasters (Dangerous Materials)	85	0	0	0	0
10			Pre-Hospital Care	24	143	2331	962	3293
<b>Total</b>				989	21609	5633	27242	

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Retraining	Course Name		Time Period	Number of Course	Number of Trainees		Total Trained People
					Man	Woman	
Trainer	1	Relief and First Aid	24	21	261	311	572
	2	Relief	24	0			
	3	Rescue	24	12	221	18	239
Total				3686	63762	33028	96790





**Under Secretary General for  
International Affairs and IHL**

## Introduction

The Iranian Red Crescent Society (IRCS), on the basis of its Statutes, has been closely linked through the Under Secretary General for International Affairs and IHL with the International Federation of Red Cross and Red Crescent Societies (IFRC), the International Committee of the Red Cross (ICRC) and other sister National Red Cross & Red Crescent societies worldwide. Due to its humanitarian mission, IRCS USG for International Affairs and IHL is following up the various and important activities and events for more effective presence in international community based on the Fundamental Principles of the International Red Cross & Red Crescent Movement. This USG includes 3 departments:

### 01 Department of Operation & International Humanitarian Programs including 3 offices:

- A. International Operation
- B. Development Programs and Delegations in Abroad
- C. Reunited Family Links (RFL)

### 02 Department of International Protocol and Communications including 4 offices:

- A. International Resources and Documents
- B. International Protocol and Events
- C. International Reports and Communications
- D. Translation

**03 Department of Principles, Law and International humanitarian law(IHL) including 3 offices:**

- A. Principles and Laws of the Movement
- B. Humanitarian Diplomacy and International Relations
- C. Secretariat of National Committee for Humanitarian Law

By the effective and motivated presence in international community, the Iranian Red Crescent Society is one of the top National Societies and we are determined to do the best for achieving the objectives of the IRCS International Cooperation Strategy and promoting the IRCS position.

**IRCS International Position**

At present, the Iranian Red Crescent Society is a member of the IFRC Governing Board for a course of 4 years and a member of the IFRC Compliance & Mediation Committee (CMC).

Through its following positive and fruitful comments, the IRCS has played an effective role in 32th International Conference of the Red Cross & Red Crescent which is held in 2015 in Geneva:

- Pointing to the experiences of Bam earthquake and joint international appeals as cooperation and coordination issue in the Movement
- IRCS international partnership and cooperation in risk reduction project in urban areas
- Using the Movement Joint Logo
- The challenges on International Humanitarian Law (IHL)
- International Humanitarian Law (IHL) and elimination of nuclear weapons
- Weapons and International Humanitarian Law (IHL)

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Furthermore, the following workshop and commission of the 32th International Conference of the Red Cross and Red Crescent was chaired by IRCS and also our Society is a member of the ICRC Financial Resources Commission;

- Workshop on mid-term review of the Strategy 2020 in General Assembly
- Fifth commission with title of "One Billion Coalition for Resilience" with the presence of President and Secretary General of the International Federation of Red Cross & Red Crescent Societies (IFRC)

### International Contributions

In the past years, the IRCS has rendered its cash and in cash contributions to the affected people across the country due to its humanitarian aims and the Movement Fundamental Principles for alleviating the human suffering:

**01** Cash Contributions:

Based on the humanitarian mission, the cash contributions were allocated to the Nepal earthquake, Horn of Africa Crisis, Bagherieh Institute of Imam Khomeini in India and the payment of first and second installments of the resilience and food security projects as follow table:

NO	National Society/ Organization	Title	Type of Disaster	Amount ( CHF)	Equivalent (Rial)	Date of Payment
1	IFRC	Appeal No. MDRNP008 Financial commitment No. M1506076	Nepal Earthquake	2000	640482780	20/06/2015
2	IFRC	First installment of resilience and food security projects in Somalia and Kenya	Horn of Africa Crisis	750000	26317500000	18/11/2015
3	IFRC	Second installment of resilience and food security projects in Somalia and Kenya	Horn of Africa crisis	750000	27642000000	16/01/2016
4	Bagherieh Institute of Imam Khomeini in India	Request for providing the needed items	equipped	3260	98452000	01/03/2016
<b>Total Price in Rial</b>					<b>546,698,434,780</b>	

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## 02 In-cash Contributions:

The IRCS relief consignments have been dispatched in favor of the affected people in Syria, Iraq, Yemen, Afghanistan and other needed countries as following table:

No.	Title	Items	Weight in kg	Amount in USD
1	Libyan Displaced People due to the International Committee of the Islamic Crescent's request	Blanket, Ground sheet	2720	13,708
2	Internal Crisis and Iraqi refugees due to the request of Assyrian representative in Parliament	Blankets, ground sheet, sugar, canned beans and mushrooms, beans	52110	158502
3	Yemen Crisis, World Food Program (WFP) in Djibouti	Relief tents, blanket, aluminum kitchen utensils, stove, rice, flour, canned food, medicine and Medical equipments, mineral water, tuna	2681570	6242540
4	Albania Flood	Relief tents, blanket,	6600	30029
5	Syria Crisis	Tent without logo, ground sheet, blanket, aluminum kitchen utensils	26600	128497
6	Tajikistan Flood	Blanket, tent	6600	28580
7	Afghanistan Earthquake	Relief tent, blanket, ground sheet	27989	116168
8	Syrian Refugees in Jordan	Relief tent, blanket	20010	72741
9	Kyrgyzstan Earthquake	tent, blanket	9000	32550
<b>Total in USD</b>			<b>6,823,315</b>	

### 03 Statutory Contributions:

In the past year, the annual statutory fee was paid to the IFRC, ICRC and Standing Commission by IRCS as the voluntary contributions for developing its partnership in relief and charitable activities:

	IFRC	ICRC	Standing Commission
	162.889 (CHF)	—	1500 (CHF)

### International Development Programs

In cooperation between the IRCS and ICRC, the annual list of joint projects will be provided in the fields of health, physical rehabilitation, immigrants, Logistics,

### 01 Joint Projects :

communications and international humanitarian law, mine risk education, chemical and nuclear accidents, Islam and humanitarian law and RFL during this year and the next years:

No.	Name of Country	Title of Project	Description	Consideration
1	Iran/Mashad	Providing the primary health services to the residents located in Golshar region	Health and educational services in favor of the target community	The project budget is covered by ICRC
2	Iran/Six border Provinces	Training of mine risk awareness	Training of mine risk awareness to the different age groups by trainers and project focal points of Relief & Rescue Organization in border provinces	The project budget is annually covered by ICRC

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### 02 Organizing Educational Courses :

With benefiting from the IFRC, ICRC and IRCS knowledge and capacity, the following training courses have been organized by the Under Secretary General for International Affairs and IHL during this year as follow:

No	Name of Course	Date	Numbers of Participants	Consideration
1	Sphere	June 2015	22 persons	BAFIA and Crisis Management Organization staff
2	Sphere	June 2015	22 persons	IRCS staff
3		August 2015	30 persons	In cooperation with Operation Mercy
4	Sphere	September 2015	22 persons	UN staff
5	Being familiar with the Movement principles, law and IHL (4 courses)	September 2015	60 persons for each course	Youth Organization ( men and women) members
6	Being familiar with IHL (2 courses)	October & November 2015	30 persons for each course	IRCS members
7	Health Emergencies in Large population(H.E.L.P)	September 2015	30 persons	Training of the Movement members on Health Emergency in Large Population (H.E.L.P)
8	Organisational Capacity Assessment Certification (OCAC)	September 2015	35 persons	—

9	Partnership Strategy Meeting of Persons with Disabilities in International Movement programs	November 2015	25 persons	Representatives of National Societies
10	Restoring Family Links (RFL)	March 2015	50 persons	IRCS staff
11	The seventh Moot Court Competitions ( 2 processes)	August & October 2015	120 persons	Staff awareness with legal procedure of international courts
12	International Disaster Reduction Law (IDRL)	March 2015	30 persons	Staff awareness with international law for responding to disasters
13	International Communication	December 2015	50 persons	Staff awareness with the concepts and principles of international communications
14	Refreshment Course of Mine Project Trainers	August 2015	30 persons	By the ICRC facilitators for the Relief Organization's trainers in Kurdistan province
15	Refreshment Course of Mine Project Trainers	December 2015	30 persons	By the ICRC facilitators for the Relief Organization's trainers in West Azerbaijan province
16	Preparedness for Chemical, Biological Radiological Nuclear(CBRN)	December 2015	30 persons	By 4 ICRC facilitators for Relief & Rescue Organization's Trainers

### 03 ORGANISATIONAL CAPACITY ASSESSMENT CERTIFICATION (OCAC)

The course of Organizational Capacity Assessment Certification (OCAQ) was organized with the presence of the IFRC representative and participation of IRCS 35 Senior and Middle managers, Managing Directors of the selected provinces, Heads of IRCS Branches and IRCS youth member with coordination of USG for International Affairs and IHL from 13 to 15 September in Azadi hotel in Tehran.

The IRCS participants have acquainted with the principles and indicators of assessment through the IFRC OCAC tool and due to the determined

indicators; it was decided to carry out the initial assessment in IRCS based on its available executive documents and experiences.

According to the IFRC 88 indicators, the IRCS assessment result showed that the IRCS gained high rank in 81 indicators and due to the IFRC recommendation, the IRCS should do correct measures for other six indicators. In total, the IRCS received 2.86 mark of the whole IFRC ranking from 0 to 4 which means more than average rate and IRCS is so close to good situation.

**04 Memorandum of Understanding (MOU):**

In 2015, the following MOU has been concluded between Iranian Red Crescent and Zimbabwe Red cross due to the International MOU contents as well as MOU among IFRC, ICRC and IRCS:

No.	Name of country	Title	Description	Date of Implementation/ Extension	Consideration
1	Zimbabwe	MOU concluded between IRCS & ZRC	Because of expiry time of the previous MOU	February 2015	Contract valid for 10 years

**05 Restoring Family Link (RFL):**

The RFL Department of IRCS USG for International Affairs and IHL is rendering the RFL services in cooperation with ICRC, Tracing Agencies and other National Societies to the families who have no news from their beloved ones and relatives. Furthermore, this department is assessing the needs of the Afghan nationals who located in the regions of Varamin, shahrey and Shahyar on tracing and RFL issues:

No.	Request for Tracing	Number of Tracing	Contact Cases	Foreign Nationals Introduction to the IRCS Volunteer Organization for Treatment Allowance	Description
1	362	406	14	200 Afghans Nationals	Responding to 200 inquiries and Responding to 150 inquiries from other organizations

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## 06 International Protocol:

No.	Title	Day	Number of Persons	Description
1	Presence of the IRCS Managers and Senior Authorities in Statutory Meetings and International Forums and conferences	329	70	—
2	Dispatching of the IRCS Representatives to the International Forums	809	110	—

## 07 International Conferences and Seminars:

No.	Title	Number	Time	Participants
1	International Conference on Disaster Management and Risk Reduction in Urban Areas	250 persons	May 2015	Ambassadors, State Authorities, National and External Representatives

## Department of International Report and Communications

Based on the occurrence of increasing challenges, natural disasters and accidents, it is necessary to render the disasters and crisis report, especially the report of recent crisis and disasters in MENA region to the senior managers and responsible for the IRCS different divisions.

Other main activities of this department include the providing the IRCS annual report, cooperation with the IRCS Public Relations Department in production of the IRCS various films and brochures, rendering the international operation report to media, sending the reports of IRCS activities and important events to IFRC headquarter and its regional offices as well as ICRC, sending of appreciation, congratulation and condolences messages as well as statements of condemnation for various events, provision of the news related to the training workshops and the visit of different National Societies' authorities to the IRCS activities and capacities, translation of various documents and reports, the materials received by the IFRC, ICRC and the magazine of the International Red Cross and Red Crescent Movement for publishing on English and Farsi sections of the IRCS website as well as providing of the stories related to disasters, crisis and humanitarian initiatives for local Payam-e Helal publication.

## National Committee for Humanitarian Law:

In 2015, the Secretariat of National Committee for Humanitarian Law, in cooperation with the Governmental and Non-Governmental Organizations has organized the training workshops, specialized meetings, international forums, Moot Court Competitions of International Criminal Court (ICC), unveiling ceremony of book and translation some books and articles on IHL. The statements regarding the violation of humanitarian law in Syria , Palestine occupied land and Yemen have been issued by President of the Iranian Red Crescent Society and Head of the National Committee for Humanitarian Law. Furthermore, the meetings have been organized with the representatives from the Ministry of Defense, Ministry of Interior and International Committee of Red Cross on joint cooperation with regard to IHL. In 20 November 2015, the representatives from

ICRC regional office in Afghanistan and Afghan Red Crescent visited to the activities of the National Committee for Humanitarian Law in Iran for being familiar with NCHL as well as more discussion on joint training programs.

In 2015, the statements of condemnation have been issued by President of Iranian Red Crescent Society and Head of National Committee for Humanitarian Law on two terrorist attacks in the cities of Paris and Beirut, attack to the relief teams and ambulances of Palestine Red Crescent Society, military action against Yemen civilians, attack to the ICRC staff in Yemen, attack to the Kunduz hospital in Afghanistan as well as the letter addressed to the ICRC President on the Iranian missed pilgrims in Mena area in Saudi Arabia .



# Volunteers Organization

The Organisation was established in 1959 with the objective to materialise and promote the Fundamental Principles of the Red Cross and Red Crescent Movement, to have better coordination and consistency of National Society's activities to recruit, organise and integrate the activities and volunteer services to support the affected and needy people and vulnerable groups.

From the very beginning, this organisation carried out valuable services such as taking care of orphans and affected children in disasters, collecting public donations and distribution among the affected people inside and outside the country.

The IRCS Volunteers Organisation is benefiting from the services of more than 360,000 volunteers across the country. It has two main

duties of identifying and meeting the needs of vulnerable and affected people and utilising the voluntary services and support. In other words, Volunteers Organisation is the link between the needy and the capable people and groups.

Objective 1: Recruiting and organising IRCS human resources through volunteers and public contribution implementing cultural and promotional programs in order to support humanitarian activities, to develop humanitarian and charitable services, identifying and recruiting volunteers as main human resources, organising members and volunteers, needs assessment and planning the training programs for the volunteers, implementing programs for volunteers integration and performing international plans and projects.

Objective 2: Rendering supportive services to the affected and vulnerable people in normal and disaster situation.

- Setting up 7540 health tents on different occasions such as Red Crescent week, Health week and Natural Disasters Reduction week for rendering health services to the needy people
  - Free examination of 803,038 persons by volunteer medical doctors throughout the country
  - Donating 76,106 safe blood units by IRCS volunteers towards implementing the plan of "Sustainable Support" and with Promotion of Blood Donation Culture in community
    - (13267 female volunteers and 62839 male volunteers participated in plan for blood donation)
    - Participation and cooperation of more than 198,153 volunteers in the IRCS plans and programs:
  - ◆ Implementing the plan of Homaye-Rahmat, a plan for distribution of food parcels and health supplies in holy month of Ramadan among needy families
  - ◆ Implementation of Fereshtegan-Rahmat campaign including the distribution of food packages, cloths, stationeries among female breadwinner, poor families' children and those in need
  - ◆ Implementing the plan of Armaghan-Mehr, a plan for distributing stationeries and health parcels among the deprived students
  - ◆ Implementing the plan of Rescue Stars, a plan for assisting the drug addicted women

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- ◆ Implementing the plan of Niabat, a plan for rendering of health services to the elderly people and Martyr families,
- ◆ (35,932 elderly people, Martyr families and the childless families benefited from this plan and 11301 volunteers participated in the implementation of plan)
- ◆ Implementing the plan of Health Assistants in 12 hospitals throughout the country, a plan for helping the un accompanied patients
- ◆ Implementing the plan called the travel Itinary of Health and Hope (dispatching health promoters to the deprived regions)in the provinces of Ardebil, Tehran, Qazvin, Markazi and Yazd, plan for rendering health services to the deprived people
- ◆ Dispatching 1209 Health Caravans including General and Specialized Physicians as well as Paramedics into the deprived regions throughout the country for rendering health services to the needy people



- Implementing 1351 projects and plans of deprivation for the harm reduction
- Training 137,406 volunteers in the field of relief and voluntary work book as well as other IRCS related courses for strengthening and promoting their knowledge and motivating the IRCS members and volunteers for participation in voluntary activities
- Organizing the Volunteers Commemoration Ceremony as a title of " Baran Mehrabani"
- Organizing 3<sup>rd</sup> Scientific Workshop of " IRCS Social workers Empowerment" hosted by the IRCS Mazandaran Provincial Branch for 500 social workers in city of Sari
- Organizing 2 training courses of " Health Assistants" in Iran Helal Applied Institute of Saveh for 12 days
- Setting up 4000 volunteer houses. The volunteers have always played an effective & active role in various events based on their different skills and experiences 329,243 persons were recruited as the female volunteers and 388,529 persons were recruited as the male volunteers in IRCS
- Distributing food parcels, cloths and other needed items among needy people by the IRCS volunteers
- In total 1,952,409 voluntary work hours



### ▶ **Examples of the lasting endowments and donations:**

- ▶ 11 urban, road and rural relief and rescue bases in the regions of Harris, Malekan, Boroujen, Birjand, Qaen, Ramhormorz, Qom, Bandargaz, Azadshar
- ▶ 10 volunteers houses or road relief & rescue bases in the areas of Yassouj, Gachsaran, Bahmaei, Dehdasht, Cheram and Basht
- ▶ 3 administrative buildings in the regions of Kossar, Nimrouz and Aradan
- ▶ Construction of helicopter pad in Alborz province.



## **Youth Organizations**

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## Introduction:

Youth Organization of the Iranian Red Crescent Society has been established in line with implementing Paragraph 7 of Article 3 of the Statute of the National Society, approved on 28 April 1988 by the Iranian Parliament for managing youth affairs of the Iranian Red Crescent.

Youth Organization of the Iranian Red Crescent Society was established in 1947. It has two objectives; developing youth participation in decision-making process as well as to do the relevant activities of youth training in order to be prepared to implement relief and voluntary services.

Red Crescent Youth Organization applies its relief capabilities and physical, spiritual and social indicators of its young members to train capable youth with spirit of humanitarianism and philanthropies through humanitarian, training, relief and cultural activities as an entrance gate to the activities of the Iranian Red Crescent.



## Structure :

The organization consists of 4 departments named as: University Student and Youth, School Student, Research and Education and Logistics and Human Resources plus Treasury. Members of Youth Organization are organized according to their age and education in a structural form of Club.

## University Student and Youth Department:

University Student and Youth Department is responsible to recruit the youth members in different universities and scholars and consists of 4 offices including: University Student and Scholars, Youth in Rural areas, Physical Education and Youth Camps and Competitions. Youth members are also active in youth clubs and categorizes as: university students, seminary student, villager and tribal clubs.

National Plan for the Safety and Health program of Nourouz Travellers, National Quran Competitions, Mehr Competitions, Cultural and Sports Olympiad, Summer joy and hope camps, System for Relief and Humanitarian Movement (SAHAB), renaissance, Social and Psychological Support in Post-disasters , Charities' Caravan, Scientifics and Relief Congress are amongst the most important projects and programs of this department.

### **Preschool and School Student Department:**

Department for preschool and school students of the Youth Organization consists of 3 offices including: Recruitment and Organizing, Preschool and School Students. In this Department which is responsible to make plans for the students at Schools and pre-school aged students, the members are quite active in the form of student clubs and Helal Buds.

The most important projects and programs of this Department could be named as: to make students Prepared for hard times (Dadres), Cultural, education and rescue Olympiad , Friendship Summer Camps and Monthly publication named as Mahe Mehraban (kind Crescent) for the children.

### **Education and Research Department:**

Education and Research Department of the Youth organization has been restored in the past years. The educational program has been established in the organization and Various educational projects have been implemented in this area. Last year Was considered as the year for research and education youth organization, so the Educational approach for the member and their training programs had a high priority within the organization.

### **Logistics and Human Resources Department:**

Logistics and Human Resources Department has the responsibility for human resource of the Organization.

Offices of Human Resources, Development and Information Technology are sub-offices of this Department. Other activities of this division is the camp management for the youth members.

**Main attributes and indicators of youth members:  
 Red Crescent Blossom Club kids in kindergarten:**

Establishment of Crescent Blossom Club in kindergarten and Preschool	Organizing Ceremony In Crescent Blossom Club		National Humanitarian Festival	Earthquake Drills	Other Activities
	Activity	Person			
500 club	8	85000	100/500	3100	93000

**Student Club:**

Clubs	members	Ceremonies	Camps	Earthquake Drills	National Humanitarian Festival	Other Activities
5697	800000	800000	30000	150000	185000	230000

**Main Indicators of Recruitment Department:**

Membership Cards	Recruitment campaign	Retention of Youth Members	Other Activities
6700	426x2 Program	-----	Registration of 230,000 members in recruitment System



### Department for Student and Youth:

Student and Youth department is one of the most active parts of the organization. The Members join the organization when they finished the school and continue their activities with the youth Organization until the age of 29.

## The clubs Structure In Student and Youth department :

Activities	Implementing youth members	Timing	Beneficiaries/ target groups
Implementation of road Safety and Health program for the Nourouz and summer travelers	18 - 29 years	18 day	13/865
organizing cultural-educational summer camps (Enrichment for free time of Adolescents and Youth)	15 - 29 years	2/5 month	523/280
Organized the Cultural-educational camps in county, provincial and national levels	18 - 29 years	The whole year	26/404
organizing the sixth Provincial Cultural Olympiad-sports youth organization members	18 - 29 years	One month	14/814
Organizing the twenty-seventh provincial tournament on relief-cultural friendship in the fields of English language, rescue and first aid, emergency accommodation, carrying the injured and capacity building	18 - 29 years	2 months	5/368
Celebrating the occasions on national, cultural and religious events such as (welcoming ceremony for new students, Fajr decade, the demise of Imam Khomeini, anniversary of the youth organization, the Red Cross/Crescent Week, Youth week, the dignity decade, student, religious occasions of Muharram, Arbaeen, Ramadan, etc. )	15 -29 years	The whole year	351/640
organizing relief-sport programs (climbing, jungle trekking and desert trekking) in the local, provincial and country level	18 - 29 years	The whole year	22/240
blood donation program during Ramadan and youth Week	16 - 29 years	2 weeks	5000
Philanthropy Film and photo Festival	18 - 29 years	2 Months	1000
Implementation of the Green Movement Project (cultural promotion of protecting environment and seedlings plantation)	15 - 29 years	One month	27/580
Sahab Project Nebula (relief and humanitarian movement system)	18 -29 years	Two weeks	7896
The campaign called no to accidents	18 -I 29 years	18 days	750
The campaign against addiction	15 -29 years	One day	21/860

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## Education and Research department:

conveying Educational Courses	organizing Educational workshop	Maneuver and drills	Other Activities
Rescue and First Aid training course for 165 224 members in 31 provinces	The first workshop on the protection of children in the disaster in Kish island attended by 15 members	Drill called no to drug addiction in 32 provinces	750 member gathered in a seminar called national assembly for the safety and health of travelers during 1395Norouzy holiday in Tehran
Virtual training courses on first aid and on line training of 800 members	—	—	Youth-orientation training session for 200 members in Mashhad
A training session for the prevention of drug addiction in 9 provinces for 720 People	—	—	Evaluation of the safety and health project
Organizing the training course called the basic skill for the Volunteers in 31 provinces	—	—	—



**International Activities of Youth Organization:**

International Visits to the Youth Organization	The Signed MoU	The international meetings of youth organization
The Visit of UNICEF regional representative	—	Youth participation in the project of the International Youth Summit and drug addiction and drug abuse(Y.A.D) in Italy - June 2015
The Visit of UNICEF deputy of Tehran based office	—	Youth participation in the project of the International Youth Summit and drug addiction and drug abuse(Y.A.D) in Thailand with the participation of Two young members November 2015
The Visit of ICRC Tehran based representative	—	Youth participation in the project of the International Youth Summit and drug addiction and drug abuse(Y.A.D) in Taiwan with the participation of the youth members -March 2015
The visit of President of Maldives Red Crescent	—	—
—	- UN Children's Fund (UNICEF) - United Nations Population Fund(UNFPA)	—



**RCS Health, Treatment and  
Medical Division:**

It towards the alleviating of human sufferings and supporting the health of human being, the USG Health, Treatment and Rehabilitation of the Iranian Red Crescent Society is taking into account its mandate mostly in the fields of health, treatment and rehabilitation during normal and emergency situations, as an auxiliary to the Iranian health care system. In attempts to this purpose, this division is rendering the health services, pharmaceuticals and rehabilitation services to the needy and deprived people to meet the requirements of the patients with the experienced physicians and staff inside the country and abroad.



### Abroad Health Clinics Department

Rendering various activities based on Fundamental Principles of the International Red Cross & Red Crescent Movement and benefiting from human resources, this department is:

- Supporting the IRCS medical centers abroad located in Azerbaijan, Afghanistan, Ivory Coast, Somalia, Ghana, Comoros, Kenya, Mali, Niger, Lebanon and Sierra Leone through providing medicines and medical supplies.
- Providing required support to the two hemodialysis centers in cities of Lapaz and Kochabamba in Bolivia.
- Inaugurating a rehabilitation center in Ecuador clinic.

- Launching gynecology section in Sierra Leon clinic.
- Launching emergency and surgeon section in Niger clinic.
- Upgrading physiotherapy, emergency and MRI sections in Lebanon hospital.
- Rendering the health services to 1,110,000 patients in clinics abroad.

## Emergency Health & Treatment Department

### The key activities of this department include:

- Providing operational guidelines in the field of health and treatment,
- Organizing and training the operational teams.
- Keeping and dispatching the operational teams to the affected areas.
- Establishing Basic Health Care Units (BHCU) in all provinces for responding to the urgent needs of the vulnerable during disasters,
- Developing and organizing Rapid Deployment Hospital (RDH) and Rapid Field Hospital (RH) to render required services in emergencies,
- Holding specialized training workshops such as War Surgery, H.E.L.P, ERU, ATLS/ACLS, Mother and Child Health in Disasters, Water and Environment Health in Disasters, Nutrition in Disasters and Psychological Health in Disasters,

- Organizing regional and provincial exercises
  - Rendering health & treatment services to 24,948 individuals in deprived regions during the implementation of 17 exercises,
  - Registering on the initial steps of being of the IFRC ERU family in 2016.

### **Domestic Health and Treatment Department**

- Setting up the vaccination centers, public clinic, specialized and sub-specialized clinics in 31 provinces.
- Receiving of 1,698,260 patients in the domestic clinics and 147,880 patients to the vaccination centers.
- Providing health services for Haj and holy shrines pilgrims.
- Offering vaccination services in 31 provinces.
- Monitoring and evaluating domestic clinics.

### **Rehabilitation Department**

- Planning, monitoring and evaluating and reporting on Rehabilitation Centers Performance,
- Developing and standardizing the rehabilitation centers,
- Organizing, upgrading and assessing rehabilitation units in disasters,
- Holding 24 technical orthopedic centers, 52 physiotherapy centers, 4 audiometric centers, 16 vocational therapy centers, 11 speech therapy centers and 2 low vision centers,

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- Receiving of 41,765 patients in the physical rehabilitation center as well as 56,248 patients in technical orthopedic centers,
  - Setting up the mechanical rehabilitation center including the specialized clinics of orthosis, prosthesis, orthopedic shoes and amputation,
  - Organizing 5 specialized training courses on technical orthopedic at national level,
  - Organizing 3 specialized training courses on technical orthopedic at international level,
  - Hosting an international meeting on "Disability Inclusion" in cooperation with the Movement components in Tehran.

### **Medicines and Medical Supplies Management**

- Providing medicines by the pharmaceutical centers for the needy patients,
- Providing 11 consignments of medicines and medical supplies for the IRCS medical centers abroad in Sudan, Afghanistan (Zaranj and Kandahar), Baku, Comoros, Somalia, Niger, Mali, Ghana and Sierra Leon,
- Rendering 3 medicine and medical items consignments to the benefit of the needy people in Yemen,
- Monitoring the pharmacies activities.



**Iran Helal Applied Sciences Educational Institute**

**Brief Introduction:**

In 1995, “Research and Training Centre” of the IRCS started its activities and in summer 2002, achieved the agreement and authorization of Iran Ministry of Sciences, Research & Technology, then formally developed into “Iran Helal Applied Sciences Educational Institute”. It is a non-beneficiary research and training center consisting of a Board of Trustees, a Council, Head of the Institute and the higher Educational Department.

**Overall Goals and responsibilities:**

- 1- Promoting and transferring working knowledge relating to the IRCS principles and objectives,
- 2- Improving disaster preparedness, response and recovery among staff and managing directors of the IRCS,
- 3- Training qualified human resources,
- 4- Developing working skills in order to increase utilization,
- 5- Establishing coordination between skills and work knowledge pertinent to the IRCS activities.

## Research Activities of the Institute of Iran Helel Applied-Science Higher Educational Institute in 2015 includes:

### 01 Research Programs:

- 1- Setting the research priorities of IRCS,
- 2- Surveying 28 academic proposed theses and proposals to IRCS,
- 3- Holding the meeting of research council of IRCS,
- 4- Concluding the contracts of research projects with executors of projects and plans,
- 5- Concluding the monitoring contracts in order to monitor research projects,
- 6- Providing financial support for related Master and Ph.D. dissertations in line with IRCS goals, (2 Master Theses in 2014)
- 7- Receiving and reviewing 103 papers and articles for publishing in Quarterly Scientific-Research Journal of Rescue and Relief,
- 8- Preparing, printing and publishing Quarterly Scientific-Research Journal of Rescue and Relief,
- 9- Cooperating and participating in holding conferences with other organizations in IRCS,
- 10- Coordinating with National Research Information Management System to introduce the new representative of IRCS,
- 11- Commenting on the Memorandum of Scientific and Research Cooperation of IRCS with other organizations and bodies.

## **02 Publishing & communications programs & scientific productions:**

- 1- Setting IRCS priorities in field of publication,
- 2- Compiling and translating related books both in IRCS and Institute fields and themes ( 19 books in field of Institute issues and also 9 books in field of IRCS issues has been published in 2015),
- 3- Buying books for library of Institute (Scale up to 50% in buying specialized books for the library of Institute in comparison with 2014),
- 4- Holding the meetings of the council of publication,
- 5- Holding periodic scientific meetings on different issues (65<sup>th</sup> meeting on “Scientific-Applied Achievements on Response to Road Accidents” in Feb. 2015),
- 6- Opening and launching the digital library of the Institute in 2015 for IRCS branches and bodies,

## **03 Other Activities:**

- 1- communicating with Razi and Farabi International Awards concerning the modality of participation and providing essential and necessary documents,
- 2- communicating and giving comments on the concluded agreement between IRCS and International Relief,
- 3- Commenting on concluded “Scientific-Research Cooperation Memorandum” between IRCS and “Shakes-Proje” research center,
- 4- Reporting on the cancelation of the “Center for Humanitarian Studies” agreement.

**Activities of Iran Helal Applied-Science Higher Educational Department in 2015 includes:**

- 1- Holding 22 Higher Educational Long-term Courses,
- 2- Holding Higher Educational Short-Term Courses including 32 E-learning courses,
- 3- Holding 2831 on- the- job training courses for IRCS employees,
- 4- Holding 2801 shrt-term training courses for IRCS employees.



# Medical Procurement Organization

## Introduction:

Medical Procurement Organization (MPO) of the Iranian Red Crescent Society (IRCS) was established in 1955 with the aim of providing medicines and medical supplies for the IRCS hospital and clinics to achieve the aim of human suffering reduction and play an effective role in the community health promotion as well as rendering proper services to the people. MPO is a financial auxiliary of the IRCS includes the following several affiliated centers and as a strong arm of the government and Ministerial health has contributed an effective role in provision and distribution of specialized medicines and subsidies medicines:

1. Iran Helal Medical Devices Company
2. SOHA Pharmaceutical Factories
3. Kish SOHA Commercial Company
4. SOHA Jissa Plantation
5. Plantation Industries & Herbal Medicine Processing Factory
6. Specialized and Health Drugstores

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Since its establishment, MPO has been remarkably active in producing medical supplies, disposable materials, chemical and herbal production, etc which has brought it an internationally good stance and some of its main tasks are categorized as follow:

- 1- Providing the pharmaceutical raw materials, medicinal cosmetic, food supplementary, medical & hospital supplies, laboratory & rehabilitation equipments and hygiene items
- 2- Producing the disposable medical supplies such as syringes tubes, syringe needle, Insulin syringe, IV and Fistula syringe
- 3- Production of dialysis filters in two types of High Flux and Low Flux, dialysis solution, dialysis sets
- 4- Production of serum set, stabilizer, urine bags, Sodium Bicarbonate Sacks and water purification machine
- 5- Assisting to the provision and distribution of medicines related to the special and cancer diseases
- 6- Assisting to the Medical universities in production of high quality medical supplies with appropriate price
- 7- Production of the medicinal plants extracts in 30 dried & liquid types for using in cosmetic & pharmaceutical industries
- 8- Providing and dispatching the consignments of medicines and medical supplies to Yemen and Gaza in favor of the conflict affected people
- 9- Timely provision and distribution of Meningitis and Influenza vaccines for pilgrims of Holy Shrines

- 10- Supporting the treatment of haemodialysis patients through benefiting from high quality haemodialysis machines
- 11- Planning the development of pharmaceutical exports in target markets
- 12- Setting up the production line of Nano masks with high quality and good price
- 13- Importing two metabolic drugs of Cerezyme and Aldurazyme
- 14- Obtaining International Quality Certificates such as ISO & CE
- 15- Cooperation with the international organizations of UNICEF & etc for concluding the bilateral MOU on the provision of essential medicines such as polio vaccine
- 16- Production of pharmaceutical pellets
- 17- Production of herbal medicines
- 18- Production and packing of 7 herbal plants extracts and herbal drinks
- 19- Production and packing of green and black tea
- 20- Dispatching the pharmaceutical consignments for more than 15 countries
- 21- Strategic partnership with more than 80 domestics & foreign pharmaceutical companies in production of new medicines
- 22- Improving products exports and entering into global markets in available opportunities
- 23- Production of more than 50 types of medicines in SOHA Pharmaceutical Company
- 24- Production of 40 different types of disposal medical equipments
- 25- Implementing permanent researches for achieving new technologies with cooperation of universities and research centers



**USG for Logistics and Human Resources**

## USG for Logistics and Human Resources

- Establishing and Training of relief warehouses computer software throughout the provincial branches.
- Establishing a comprehensive portable at headquarter level and delivery of all sub-portables at provincial levels.
- Launching of the Iranian Red Crescent website
- Need assessment and design of necessary computer software
- Management of the comprehensive portable (technical issues, contexts, etc.)
- Updating and improving the corresponding computer software
- Launching of reporting and statistics computer software
- Recruit of human resources for relief bases from active volunteers and relief workers
- Reviewing administrative affairs of staff (recruitments, retirements, appointments, etc.)
- Follow-up of the act of financial affairs of staff from High Council
- Maintenance of computer hardware and software
- Providing facilities of video conference among organizations and departments of Iranian Red Crescent Society
- Maintenance and support for MPLS communications

- Procurement of firewalls, routers, switches
- Collecting the performance statistics of Relief and Rescue Organization, Volunteer Organization, Youth Organization, Health, Treatment and Rehabilitation Division in periods of three, six, nine and twelve months

**Logistics Office:**

- Controlling and monitoring the logistics expenditure for balanced consumptions

**Overseas Orders Office:**

- Exporting goods, medical equipment and relief items to Sudan, Iraq, Albania, Afghanistan, Azerbaijan, Yemen, Comoros Islands, Tajikistan, etc.
- Importing goods and equipment from France, Thailand and Switzerland

**Office of Contracts:**

- Signing 57 contracts (transportation, energy consuming, stationery, internet, hardware, nutrition, etc.)
- Holding 75 sessions for signing contracts, preparing relevant documents, and deals council meetings

### Welfare Office:

- ◇ Insurance contracts and reviewing provincial insurance documents
- ◇ Monitoring the nutrition standards through experts
- ◇ Holding retirement parties and distributing of gifts among them
- ◇ Holding seminar for focal points of insurance affairs
- ◇ Recording the data bank of facilities
- ◇ Providing financial facilities like granting loan for staff
- ◇ Capacity building activities:
  - ✦ Procurement of air strategic services
  - ✦ Procurement of petrol for helicopters
  - ✦ Procurement of equipment for helicopters
  - ✦ Procurement of equipment for relief and rescue workers
  - ✦ Procurement of 6 helicopters
  - ✦ Procurement of consumable items and equipment

### Services Office:

- ◇ Maintenance of facilities
- ◇ Organizing transportation services and vehicles

### Other activities

- ◆ Codification of the guideline for transportation, energy consuming, equipment, consumable items, etc. for better financial management
- ◆ Logistics and services to support National Society's ceremonies, anniversaries, etc.

### Civil Engineering Office:

- ◆ Follow-ups for allocating and planning the budget
  - ✦ Budget allocation for provincial branches and affiliated organizations
  - ✦ Budget reviewing for completing 397 projects
- ◆ Field visits
  - ✦ Leading of the contractors and advisors for implementing civil engineering projects, considering the received reports
- ◆ Formalities for addressing the request of provincial branches and setting the minutes for addressing weaknesses
  - ✦ Handing the pad and air relief bases, relief warehouses, relief bases, etc
- ◆ Reviewing justification reports for implementing civil engineering projects
  - ✦ Reviewing the reports, collecting the comments of engaged departments, submission to specialized committee of civil engineering plans

- ◇ Planning, monitoring and leading the advisory services
  - ◇ Preparing the draft of guidelines
    - ✦ Draft guidelines for planning and monitoring civil engineering projects and the document for technical process committee that mentioning the infrastructures for confirmation of Secretary General
  - ◇ Mapping of projects' sites and constructions
  - ◇ Economic assessment of sites, buildings and constructions
  - ◇ Giving comments on establishment
    - ✦ Road bases, etc
  - ◇ Giving technical comments and reports on project implementation process



## Iran Hilal Textile Industries

The performance and function of the above said factory is ramified into different units as follows:

### 01 Performance of Production Unit:

Producing a variety of tents like relief family tents, travel tents, camp tent, together with blankets, clothes, mosquito net, relief bag, sleeping bag, body bag, relief accessories and to name a few. Among the aforesaid products, relief tents and blankets of the factory have been reached out to the affected people throughout the world in different disasters.

### 02 Performance of Commercial Unit:

- ◇ Industrialization of clothing unit
- ◇ Removing outsourcing network
- ◇ Completion of production chain
- ◇ Purchase of industrial embroidery machines
- ◇ Purchase of industrial sewing machines
- ◇ Purchase of transfer printing machine

### **03 Performance of Quality Control (QC) Unit:**

This unit at first stage compares the purchasing of raw material with quality plan which then goes to designing and engineering unit through which its technical details would be specified. Moreover; in order to determine the required specifications, the aforesaid raw material would be tested and analyzed. The raw material should have quantitative and qualitative specifications.

### **04 Performance of Designing Engineering Unit:**

Achieving the technical knowhow of production of the 6/6 nylon fibers through High Tech technology that is applied in production of suitcases, backpack and a variety of relief clothing. The entire process of the completion, knitting, dyeing and printing, PVC coating, PU coating, breathable PU coating with different weights and yarn is done by internal experts.

### **05 Performance of Financial Unit:**

Increasing the quality of raw materials with price stability.

### **06 Performance of Law Unit:**

Internal and external dispute resolution on Iran Hilal Textile Industries.

## 03 Development Plans:

- ◆ Increase the certified products and development of abroad marketing.
- ◆ Production and sales of Cordura fabric as per standard indicators.
- ◆ Production of containerized fabrics.
- ◆ Production of Airbags and Working overalls textiles.
- ◆ Cooperation with the scientific and academic centers by signing MoU(s) to improve the quantity and quality of productions.
- ◆ Using Nanotechnology processing industry in production of new products





## Hajj Pilgrimage Medical Centre

## Brief Introduction:

The main mission of the IRCS medical center for Hajj pilgrimage is providing health services for Hajj and holy shrines pilgrims in order to ensure them of using suitable medical and health facilities and qualified staff during their holy travel without worrying about their physical situation.

## Main Areas of Activities:

**This center focuses on three main areas as health, treatment and training:**

### A Health:

- 1- Recruiting qualified experts on environmental health and food health
- 2- Checking health situation in hotels and buildings rented by the Centre
- 3- Monitoring of food and health stuff
- 4- Monitoring accommodation environment of the pilgrims
- 5- Monitoring restaurants
- 6- Monitoring abattoirs/slaughterhouses where animals are butchered for their meat
- 7- Observing and inspecting water sources
- 8- Health intervention in case of epidemics

**B** Treatment:

- 1- Recruiting medical physicians for the caravans
- 2- Medical examinations for Hajj applicants
- 3- Recruiting medical and paramedical staffs for the hospitals
- 4- Providing and dispatching medicine and medical supplies
- 5- Medical examinations for the executive staffs
- 6- Setting up and equipping hospitals and clinics of the Centre
- 7- Forwarding specialized treatment and health teams
- 8- Providing treatment services to the pilgrims
- 9- Forwarding the ill pilgrims to hospitals in Saudi Arabia
- 10- Setting up Emergency Caravan

**C** Training:

- 1-Technical and specialized training for the medical physicians of caravans
- 2-Training of the pilgrims
- 3-Technical and specialized training for the medical physicians and paramedics.

**Activities in 2015 include:**

**01 “Umrah” Hajj Services:**

- 1- Dispatching medicines and medical facilities to Saudi Arabia,
- 2- Selecting qualified Physicians, Nurses and Relief workers in order to provide services to pilgrims,
- 3- Setting up the medical clinics in Mecca and Medina,
- 4- Visiting and providing medical services to patient pilgrims,
- 5- Monitoring the environmental health affairs and prevention of incidents,
- 6- Monitoring the food productions and drinking in order to prevent the intestine diseases,
- 7- Sending Iranian sick pilgrims to Iran and protecting them in the process of treatment,
- 8- Registering and recording data and information.

## **02 Educational Packs:**

- 1- Providing medical and health points and alarms through a telephone operator,
- 2- Installing a software on phone cells for sending the health messages to pilgrims,
- 3- Showing a health video message in 11 minutes on the board for pilgrims,
- 4- Contributing “Mightat” Health Newsletter with a simple and understandable language among pilgrims during their flight and staying in the hotels,
- 5- Holding training meetings on Corona virus for medical personnel, Hotel managers and staff and pilgrims,
- 6- Training advanced and updated techniques of CPR to Nurses.

## **03 “Tametto” Hajj Services:**

- 1- Selecting 80 female Physician for providing medical services to pilgrims,
- 2- Making all necessary medical examinations for registered pilgrims and holding expertized commissions in provinces,
- 3- Selecting the best and skillful medical personnel including Physicians, Nurses and etc. among all hospitals and universities,
- 4- Holding the special seminar for selected Physicians in all provinces and monitoring their activities,

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- 5- Doing vaccination for all staff and personnel of Hajj including managers, clergies and etc.,
- 6- Providing and sending updated medical news and information for Physicians and pilgrims through SMS and other smart portals,
- 7- Providing educational packs and productions such as books, newsletters, flight cards, mobile soft wares and etc. for all personnel of the hajj center,
- 8- Utilizing all potentials of cyber space and social networks for providing information and updating the educational contents,
- 9- Renewing the ambulance facilities,
- 10- Sending 232 expertize and technical persons for providing service in Mecca and Medina Hospitals,
- 11- Sending 100 Physicians and Pharmacists and 60 Nurses, Relief Workers and Emergency Technicians,
- 12- Sending 72 health personnel, medicine technicians, radiologists and IT expertise,
- 13- Establishing 2 permanent and well-equipped hospitals in Mecca and Medina, 2 Emergency Expertise Poly-clinics in Mena and Arafat and 2 mobile Posts in Emergency at “Mozdalafeh”,
- 14- Transferring needy pilgrim patients to Saudi Arabia hospitals for doing supplementary medical services and monitoring and following up their treatment process,
- 15- Installing examinations software on Physicians laptops,

- 16- Holding daily briefing meetings for Physicians,
- 17- Predicting the medical and equipment needs according to special criteria such as the climate conditions and pilgrim's age,
- 18- Dispatching 104 tons of medical items to Saudi Arabia,
- 19- Strengthening the HIS hospital software,
- 20- Providing phone calls to pilgrims in the hospital in order to keep them into touch with their families,
- 21- Analyzing hospital data and information,
- 22- Promoting the radiology soft wares,
- 23- Holding meeting with Saudi Arabia authorities concerning the possibility for using their hospital facilities,
- 24- Continuous cooperating and collaborating with disabled caravan in order to provide special services to them,
- 25- Collecting data, analyzing the performance, evaluating the activities, providing reports and determining the weak and strength points,

#### **04 Innovative Services of the Center (Initiatives):**

- 1- Establishing a medical diplomacy working group for hajj,
- 2- Setting up a working group on codification of protocols, processes and practices of hajj medical center,

- 3- Establishing a poll unit for getting view points and responding to complaints,
- 4- Setting up an information center for victims of tragic event of Mena,

#### **04 Special Medical services to tragic event of Mena 2015:**

- 1- Dispatching numerous teams in form of Physician, Nurse, Relief Workers and etc. into the field of incident,
- 2- Dispatching 6 ambulances into the field of incident,
- 3- Dispatching drinking water and Cardio Pulmonary Resuscitation equipment into the field of incident,
- 4- Sending Arabic interpreter to hospitals in order to follow up the situation of Iranian injured pilgrims,
- 5- Accepting more than 500 patients including Iranian and other nationalities due to heatstroke, being crush, contusion and etc,
- 6- Sending-out 110 patients with crucial situation to the Mecca hospital,
- 7- Forming a news agency and information unit for covering and monitoring the latest news and developments of the Mena incident,
- 8- Establishing a think-thank through the virtual space,

9- Identifying the dead persons and registering their names for giving precise information to their families,

#### **04 Hajj Pilgrimage Medical Center Services in Holy Shrines (Kabala, Najaf and Kazemain):**

- 1- Sending-out special and expertized medical teams in special ceremonies like Arbaeen, Ashura and... ,
- 2- Running hostelry clinic at Karbala, Najaf and Kazemain,
- 3- Providing clinical services,
- 4- Sending-out patient pilgrims to Iran accompanied with medical personnel,
- 5- Registering information and data.
- 6- Establishing 4 clinics and 17 medical tents at Karbala, Najaf, Kazemain, Samerra and Kutt,
- 7- Setting up 11 medical tents across the way and a field hospital at Kutt,
- 8- Sending-out 1000 medical personnel including expertized Physician, M.Ds, Nurses, and Technicians of Emergency wards, Pharmacist, Relief workers and etc.



## Public Relations and Communications Department

According to the fundamental principles of the Iranian Red Crescent Society, which have been stipulated in its Statute and in line with the essentials and characteristics on modern world, the Public Relations and Communications Department of the Iranian Red Crescent Society proceeds all its mandates, activities and programs by focussing on different parts and related bodies of the Iranian Red Crescent. In line with doing its activities, the Public Relations and Communications Department will cooperate and coordinate with the Islamic Republic of Iran Broadcasting Organization in related fields such as introducing the position and role of the IRCS, disseminating the culture of humanity and distributing the spirit of beneficence and collaboration.

This Department attempts to introduce the Iranian Red Crescent, promoting the culture of peace and friendship, cooperation and charity through following activities:

- ❖ Collecting news, studying and measuring public opinion
- ❖ Providing the various reports of the functions of different organizations and units of the IRCS, in order to inform the prospects of IRCS policies & strategies to people and volunteers, particularly through radio & television, news agencies and other media tools.
- ❖ Managing the Iranian Red Crescent public website ([www.rcs.ir](http://www.rcs.ir)) & establishing links with audiences & stakeholders through it.
- ❖ Designing and printing posters, business forms, business cards, flags, leaflets, billboards, logo, stand, banner & etc. in different languages.

- ◇ Implementing the main & official programs of IRCS in form of conferences, seminars, meetings & etc.
- ◇ Making and providing documentaries for (video& photography) the IRCS formal operational programs and projects.
- ◇ Holding press interviews and public & private press conferences.
- ◇ Preparing & publishing the IRCS Weekly Newsletter.
- ◇ Publishing books, pamphlets & various newsletters and monitoring the printing the books and various orders of different units.
- ◇ Holding exhibitions for the ICRC special activities across the country.
- ◇ Reflecting & releasing the most important news and events of the ICRS in the Government official website: ([www.Dolat.ir](http://www.Dolat.ir)).
- ◇ Planning & establishing special campaign news in order to cover of the ICRS important project news.
- ◇ Planning & organizing 23 press conferences of senior officials of the IRCS.
- ◇ Planning & organizing of the exclusive interviews for the officials of the IRCS with the media.(275 programs)
- ◇ Coordinating & participating at press exhibition.
- ◇ Coordinating media visits to different parts of the IRCS.(30 programs)

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- ◆ Covering bilateral meetings with foreign officials.(45 visits)
- ◆ Holding & strengthening of press tours especially for journalists.(4 programs)
- ◆ Coordinating the presence of IRCS officials in IRIB programs.
- ◆ Cooperating in holding 4 relief & rescue training course for journalists (4 courses)
- ◆ Preparing and codifying an emergency action plan for the public relations of IRCS provincial branches (for the first time in the IRCS).
- ◆ Planning, managing & implementing of special programs to commemorate the international Day of Red Cross & Red Crescent Societies.
- ◆ Designing & determining the functions assessment indicators of IRCS Public Relations provincial branches.
- ◆ Preparing annual performance report of the IRCS.
- ◆ Attending at the eleventh international specialized conference & tenth international symposium on public relations.
- ◆ Redesigning work processes in Public Relations.
- ◆ Holding special workshops for the Public Relations responsible persons of the IRCS provincial branches.
- ◆ Producing the “kindness” show program & coordinate and cooperate for showing it on TV ( this program was chosen as the best collaborative program on behalf of IRIB)
- ◆ Starting the digital archiving project (converting the analog audiovisual sources to digital).

- ◆ Making clips of the main annual activities of IRCS with the aim of attracting funds resources & budget for IRCS in the country.
- ◆ Documenting 120 IRCS programs by providing photos & videos.

### The IRCS's Museum and National Achieves Center

The initial national museum and the national archives of IRCS were opened in 2003. The national museum is located in 600 square meters of area which includes museum hall, historical archives and peace gallery. The commemorative plaques and plates, the logo and medals of national red cross & red crescent societies from all over the world as well as gifts from other national societies granted to IRCS, samples of publications & audiovisual works, different images of the monuments of IRCS, activities and relief and rescue services, some samples of noble martyr relief workers activities & etc. is interested in sight & kept in the showcases of the museum.

At this museum, evaluation of humanitarian thought during the era from 3000 years BC till now has been displayed.

Prophet Mohammad (peace upon him) and Imam Ali advises and recommendations to Islamic army forces in order to respect the rights of civilians, prisoners, as well as natural resources during the conflicts and also slogans in the poems of the Hafes & Saadi in field of humanity, beneficence, friendship and kindness, have been showed in the museum.

Also another building of the IRCS's national museum is located in Tehran's Imam Khomeini Square - which is one of the oldest museums of the Iran. In this museum, there are the fixed build plasters and stone statues made by the master contemporary artist, Ali Akbar Sanati, which is now opened for visiting.

◆ MEUSEMACTIVITIES

- ✘ 480 people visited the IRCS's museums in the form of 18 delegations from foreign countries & national societies & ....
- ✘ 2120 students (from schools & universities) visited IRCS's museums.
- ✘ To hold and organize 8 exhibition & workshops, photography and painting in the IRCS's museum gallery.
- ✘ Monitoring & efforts in the reconstruction of the museum of 13<sup>th</sup> ABAN (after 8 years shut down) and follow it to the end of 2015 for opening the museum.